



## Test Score Report

**Student Name:**

**Course Title:** ITIL: Service Level and Capacity Management **Course Score:** 50%

	<b>Pre-test Score</b>	<b>Highest Score</b>	<b>Current Score</b>
<b>Service Level Management</b>	86%	100%	100%
Lesson Overview	100%	100%	100%
The Service Level Management Process	80%	100%	100%
Service Level Management Activities	83%	100%	100%
Service Level Management Process Control	83%	100%	100%
Service Level Management Problems and Costs	100%	100%	100%

To print the contents of this page, select the File menu pulldown and select the Print menu command.