



## Test Score Report

**Student Name:**

**Course Title:** ITIL: Problem and Change Management **Course Score:** 50%

	<b>Pre-test Score</b>	<b>Highest Score</b>	<b>Current Score</b>
<b>Problem Management</b>	80%	100%	100%
Lesson Overview	100%	100%	100%
The Problem Management Process	80%	100%	100%
Problem Management Activities	75%	100%	100%
Problem Management Process Control	70%	100%	100%
Problem Management Problems and Costs	100%	100%	100%

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