



Test Score Report

Student Name:

Course Title: ITIL: Service Level and Capacity Management **Course Score:** 100%

	Pre-test Score	Highest Score	Current Score
Capacity Management	79%	100%	100%
Lesson Overview	100%	100%	100%
The Capacity Management Process	60%	100%	100%
Capacity Management Activities	68%	100%	100%
Capacity Management Process Control	75%	100%	100%
Capacity Management Problems and Costs	100%	100%	100%

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