



Test Score Report

Student Name:

Course Title: ITIL: Continuity and Availability Management **Course Score:** 100%

	Pre-test Score	Highest Score	Current Score
Availability Management	65%	100%	100%
Lesson Overview	100%	100%	100%
The Availability Management Process	53%	100%	100%
Availability Management Activities	68%	100%	100%
Availability Management Process Control	70%	100%	100%
Availability Management Problems and Costs	50%	100%	100%

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